Becky Yoose

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EDUCATION AND CERTIFICATIONS

University of Wisconsin – Madison
M.A. Library and Information Studies   September 2006 – May 2008

University of Wisconsin – Eau Claire
B.A. Comparative Studies in Religion   September 2001 – May 2005
- Graduated Magna Cum Laude

University of Wisconsin – Platteville, Study Abroad Program
St. Mary's College, London, UK   September 2003 – May 2004

Certifications
CIPP/US   2018 – Present

EMPLOYMENT EXPERIENCE

LDH Consulting Services   Seattle, WA
Founder, Library Data Privacy Consultant   January 2019 - Present
- Consulting on library data privacy matters for libraries and library vendors at https://ldhconsultingservices.com, including:
  - Training on library data privacy/confidentiality policies, procedures, and practices
  - Data inventories and privacy audits
  - Working with vendors to identify and mitigate patron privacy risks
  - Risk assessment of library operations, projects, and vendor services
  - Reviewing or creating privacy and confidentiality policies
  - De-identification and pseudonymization of library patron data
  - Informational reviews of legal regulations pertaining to library patron data
- Selected consulting projects and trainings:
  - Data Privacy Best Practices (PLP; LSTA grant funded project) – http://plpinfo.org/dataprivacytoolkit/
  - Patron Data Protection Webinar Series (Colorado Virtual Library – https://www.coloradovirtuallibrary.org/learning/continuing-education/upcoming-webinar-series-patron-data-protection/
    - Library Patron Data and Privacy: Cycles and Strategies
    - Privacy-Centered Library Vendor Management
  - Using Privacy Impact Assessments to Protect Patron Privacy (Florida Library Webinars) – https://floridalibrarywebinars.org/auto-draft-10/
  - Vendor Contract and Policy Rubric (Licensing Privacy) – https://publish.illinois.edu/licensingprivacy/contracts/

UW-Seattle – iSchool   Seattle, WA
LIS 587: Library Technology Systems (Systems Librarianship)   Winter 2022
- Co-designed and co-taught a four-credit 10-week asynchronous graduate online course about systems librarianship and managing library technologies

UW-Madison – iSchool   Madison, WI
LIS 707: Data Visualization and Communication for Decision Making   2019 – 2021
- Designed and taught a three-credit 15-week asynchronous graduate online course about core data visualization knowledge and skillsets

The Seattle Public Library   Seattle, WA
Library Systems and Applications Manager   November 2015 – January 2019
- Coordinated research, planning, implementation, maintenance and assessment of enterprise library applications, including SirsiDynix's Horizon integrated library system, BiblioCommons' BiblioCore discovery layer, and Microsoft SharePoint, as well as other locally developed and vendor hosted solutions with a team of four to six library IT staff
- Oversaw data management cycle of data created by the IT department and several non-IT department datasets, including the planning, implementation, and maintenance of the locally developed data warehouse and reporting features
- Collaborated and coordinated with internal and external stakeholders in management of various mission critical technical projects, such as data warehouse development, mobile catalog evaluation, and the City of Seattle Open Data Initiative
- Created and maintained policies and procedures related to privacy and security of data and applications under IT
- Collaborated with other departments and library administration in researching, planning, and implementing technical improvements for their respective areas

Grinnell College – Grinnell College Libraries   Grinnell, IA
Discovery and Integrated Systems Librarian – Assistant Professor   August 2011 – November 2015
- Coordinated research, planning, implementation, maintenance and assessment of technologies used in the Libraries for workflow, resource discovery, and user services
- Researched and implemented/developed applications and software to streamline library workflows and provide training to staff members
- Managed Innovative Interfaces Inc.'s Sierra integrated library system, including overseeing maintenance, implementation of new features, and troubleshooting
- Maintained and administered to three of the Libraries' Ubuntu virtual servers
- Collaborated with other departments and centers at GC in planning and implementation, and maintenance of an Open Source Institutional Repository (Islandora), including metadata mapping and layout and design
- Assisted project leader in beta testing Innovative Interfaces Inc.'s Sierra integrated library system
- Supported Computer Science faculty in teaching and scholarship as library liaison
- Provided research literacy support through group instruction and research desk services
- Collaborated on library website troubleshooting and feature development
- Supervised two full time employees and co-leader for two library clusters

Miami University – Technical Services Department   Oxford, OH
Bibliographic Systems Librarian – Assistant Librarian   July 2008 – July 2011
- Created and maintained applications and programs used to automate departmental workflows
- Assisted in maintenance of and addressed issues with Innovative Interfaces Inc.'s Millennium integrated library system
- Analyzed departmental workflows and policies with staff members, determining areas for improvement in efficiency and quality
- Supervised database maintenance activities
- Collaborated with Digital Initiatives Department in exploring emerging technologies and standards for metadata creation, storage, and dissemination
- Assisted in usability testing and troubleshooting of locally developed Open Source OPAC
- Implemented new technologies to improve intra- and interdepartmental communication and

services and provided training to staff members for said technologies
- Supervised two full time classified employees and facilitated over a three classified employee cataloging team
- Cataloged library materials (original and complex copy cataloging)
- Collected, analyzed, and reported on departmental statistics

UW-Madison – School of Library and Information Studies Laboratory Library   Madison, WI
Public Services Project Assistant   January 2008 – May 2008
- Coordinated electronic and print reserves for Library and Information Studies department
- Coordinated ILL for Laboratory Library using OCLC's FirstSearch
- Maintained library web site and created new content sections
- Cataloged library materials (original and copy cataloging)
- Continued performing Information Service Assistant duties in addition to above duties

Information Service Assistant   August 2006 – January 2008
- Participated in various library operations, including collection management, instruction, ILL, electronic reserves, circulation, and web content creation
- Provided reference and research assistance to library patrons
- Created, updated, and organized work documentation and training materials
- Participated in search committees for hiring and helped train new employees
- Created and implemented plan reducing severe congestion in general collection
- Planned and taught workshops on various topics and technologies
- Oversaw Zine collection

TECHNICAL AND PROFESSIONAL SKILLS AND EXPERIENCE

Cataloging Knowledge
AACR2r, Dublin Core, DDC, FRBR, LCC, LCRI, LCSH, Linked Data, MARC21, RDA, RDF

Library Software and Integrated Library Systems
BiblioCore (BiblioCommons), Cataloger's Desktop, Classification Web, CONTENTdm, CORAL Resources, Horizon (SirsiDynix), INNOPAC (III), Islandora, Millennium (III), OCLC Connexion, OCLC FirstSearch, RDA Toolkit, Relais, Sierra (III), Suma, Voyager (Ex Libris)

Automation Software and Languages
AutoIt, Keyboard Express, Macro Express, MarcEdit, OCLC Macro Language

Programming and Web Languages
CSS, Expect, HTML, Javascript (basic), JQuery (basic), PHP, Python (basic), SQL, XHTML, XML, XSLT

General Software and Applications
Amazon Web Services (EC2), Blackboard, Camtasia, Drupal, Filezilla, GitHub, LibGuides, Libre Office, Microsoft Office, MySQL, Nagios, OpenCalais, OSQA, phpMyAdmin, PostgreSQL, PuTTY, Rainmeter, Redmine, RefWorks, SharePoint, SubjectsPlus

Operating Systems
Windows, Mac OS, Linux (Ubuntu/Debian), Android

SELECTED PUBLICATIONS AND PRESENTATIONS

Publications (Peer-Reviewed)

Yoose, Becky (2017). "Balancing Privacy and Strategic Planning Needs: A Case Study in De-Identification of Patron Data." *Journal of Intellectual Freedom and Privacy 2*(1).

Yoose, Becky, and Cecilia Knight (2016). "Clusters: A study of a non-traditional academic library organizational model." *Library Leadership & Management 30*(3).

Yoose, Becky, and Jody Perkins. (2013). "The Linked Open Data landscape in libraries and beyond." *Journal of Library Metadata 13* (2-3): 197-211.

Bazeley, Jennifer W., and Becky Yoose (2013). "Technical services transparency: Using a LibGuide to expose the mysteries of technical services." *Library Resources & Technical Services 57*(2): 118-127.

Yoose, Becky. (2011). "Wiki adoption and use in academic library technical services: An exploratory study." *Technical Services Quarterly 28*(2): 132-159.

Yoose, Becky. (2010). "When the new application smell is gone: Traditional intranet best practices and existing Web 2.0 infrastructures." *Journal of Web Librarianship 4*(2/3): 161-175.

Publications (Editor-Reviewed/Books/Invited)

Briney, Kristin, and Becky Yoose. (2022). *Managing Data for Patron Privacy: Comprehensive Strategies for Libraries.* ALA Editions.

Briney, Kristin, Becky Yoose, John Mark Ockerbloom, and Shea Swauger. (2020). "A Practical Guide to Performing a Library User Data Risk Assessment in Library-Built Systems." DLF Privacy and Ethics in Technology Working Group. https://doi.org/10.17605/OSF.IO/V2C3M.

Yoose, Becky. (2018). Untitled Interview. In Melissa Morrone (Ed.), *Human Operators: A Critical Oral History on Technology in Libraries and Archives.* Library Juice Press.

Yoose, Becky. (2018). Where I belong. In Jenny Brandon, Sharon Ladenson, and Kelly Sattler (Eds.), *We can Do I.T.: Women in Library Information Technology*. Library Juice Press.

Yoose, Becky. (2016). Technology anxiety in academic professional and paraprofessional library staff. In Leanne VandeCreek, Lynn Gullickson, and H. Stephen Wright (Eds.), *The Psychology of Librarianship*. Library Juice Press.

Perkins, Jody and Becky Yoose (2012). "Mining Oral History for Enhanced Access." *Oral History in the Digital Age*. http://ohda.matrix.msu.edu/2012/06/mining-oral-history-for-enhanced-access/. (Editor-invited)

Yoose, Becky. (2010). "AutoIt for Technical Services workflow." *TechKNOW 16*(2): 1-5. (Editor-invited)

Presentations (Peer-Reviewed)

Yoose, Becky (2018 February 15). "Data Analytics and Patron Privacy in Libraries: A Balancing Act." Code4Lib Conference. Washington, DC.

Yoose, Becky, and Stephen Halsey (2016 April 7). "De-identifying patron data to balance privacy and insight." Public Library Association Conference. Denver, CO.

Yoose, Becky (2016 March 9). "The modern day Sisyphus: #libtech burnout and you." Code4Lib Conference. Philadelphia, PA.

Yoose, Becky (2015 February 10). "Your code does not exist in a vacuum." <u>Code4Lib Conference</u>. Portland, OR.

Yoose, Becky (2014 June 11). "A Tale of Two Communities." <u>Open Repositories</u>. Helsinki, Finland. Repository Rant.

Yoose, Becky. (2013 April 26). "Bibliographic data spring cleaning with Sierra DNA." <u>Innovative Users Group Annual Conference</u>. San Francisco, CA.

Yoose, Becky, Corey Harper, Shana L. McDanold, and Laura Smart. (2012 February 6). "Digging into Metadata: Context, Code, and Collaboration." <u>Code4Lib Conference</u>. Seattle, WA.

Yoose, Becky, and Jody Perkins. (2011 August 25). "Mining Oral History for Enhanced Access." <u>ARCHIVES 360°; 75th Annual Meeting of the Society of American Archivists</u>. Chicago, IL. Poster Session.

Yoose, Becky, and Jennifer Bazeley. (2011 March 16). "Taming the communication beast: Using LibGuides for intra-library communication." <u>Library Technology Conference</u>. St. Paul, MN.

Yoose, Becky, and Jody Perkins. (2011 March 17). "Using Open Source Tools to Improve Access to Oral History Collections." <u>Library Technology Conference</u>. St. Paul, MN. Poster Session.

Yoose, Becky. (2010 October 29). "The Public Side of Technical Services." <u>Academic Library Association of Ohio Annual Conference</u>. Columbus, OH.

Gibson, Katie, Lindsay Miller, Elias Tzoc and Becky Yoose. (2010 October 21). "Welcome to Miami University: Primary Language Library Instruction." <u>Association of American Colleges and Universities Diversity and Learning Conference</u>, Houston, TX. Poster Session.

Yoose, Becky, Barry J. Gray, and Christine L. Troutman. (2010 May 20). "Pack Light: Changes in Technical Services Staffing & Workflow." <u>Ohio Valley Group of Technical Services Librarians Annual Conference</u>. Morehead, KY.

Yoose, Becky, Mark Michalski, and June Rayner. (2010 April 20). "Using AutoIt for Millennium Task Automation." <u>Innovative Users Group Annual Conference</u>. Chicago, IL.

Yoose, Becky. (2009 October 30). "Technical Services Tools Redux." <u>Academic Library Association of Ohio Annual Conference</u>. Wilmington, OH.

Yoose, Becky. (2009 September 25). "AutoIt for the rest of us." <u>Eastern Great Lakes – Innovative Users Group Annual Conference</u>. Akron, OH.

Yoose, Becky, Jason Paul Michel, and Kwabena Sekyere. (2009 May 7). "Is Our Data Being Put to Good Use? Usability Testing and Open Source Catalogs." <u>Ohio Valley Group of Technical Services Librarians Annual Conference</u>. Indianapolis, IN.

Yoose, Becky. (2009 April 24). "'But I'm Not a Techie!' Painless Technical Tools for Technical Services." <u>Wisconsin Association of Academic Librarians Annual Conference</u>. Green Lake, WI.

Presentations (Invited/Short Talks/Workshops)

Yoose, Becky. (2021 May 25). "The Curious Case of Library Data Privacy. (Opening Keynote)" <u>Evergreen International Conference </u>(Virtual).

Robinson, Michael. (2018 June 25). "Defense Against the Dark Arts: Techniques and Practices to Protect User Privacy When Conducting Data Analytics. (Panel)" <u>American Library Association Annual Conference.</u> New Orleans, LA.

Yoose, Becky, et al. (2018 June 22). "LITA AvramCamp. (All day workshop/lecture)". <u>American Library Association Annual Conference.</u> New Orleans, LA.

Yoose, Becky. (2018 June 5). "Data Privacy Practices and Challenges in the Era of Big Data." <u>Seattle Tech Solidarity meeting</u>, Seattle, WA.

Yoose, Becky. (2018 April 11). "Wrangling Library Patron Data." <u>LITA Privacy Webinar,</u> online.

Yoose, Becky. (2017 December 5). "Patrons, Privacy, and Technology in the Library." <u>Seattle Tech Solidarity meeting</u>, Seattle, WA.

Yoose, Becky. (2017 March 9). "Nothing To Hide. (Lightning Talk)" <u>Code4Lib Conference</u>. Los Angeles, CA.

Yoose, Becky, Mark Strang, Francis Kayiwa, Stacy Rickel, David Mitchell, and Jason Boland. (2015 April 13). "SQL Bootcamp. (All day workshop/lecture)" <u>Innovative Users Group Annual Conference.</u> Minneapolis, MN.

Yoose, Becky. (2015 February 9). "code4lib/Write The Docs barcamp (All day workshop/lecture)" <u>Code4Lib Conference</u>. Portland, OR.

Metz, Rosalyn, and Becky Yoose. (2014 March 24). "Managing Projects: Or I'm in Charge, Now What? (All day workshop/lecture)" <u>Code4Lib Conference</u>. Raleigh, NC.

Yelton, Andromeda, Carli Spina, Bohyun Kim, Shana McDanold, Eric Phetteplace, Becky Yoose, and Jen Young. (2013 June 28). "Introductory Python Workshop. (All day workshop/lecture)" <u>American Library Association Annual Conference</u>. Chicago, IL.

Yoose, Becky. (2009 February 25). "AutoIt For Fun and Profit. (Lightning Talk)" <u>Code4Lib Conference</u>. Providence, RI.

SELECTED PROFESSIONAL SERVICE AND ACTIVITIES

Service – Community

ALA OIF Privacy Subcommittee	July 2019 – Present
ALA Vendor Privacy Resolution Working Group	2021 – Present
Journal of Intellectual Freedom and Privacy – Peer reviewer	2017

- Reviewed submissions to journal under blind peer review structure

Write The Docs Seattle   2016 - 2021
- Co-organizer for local chapter of the Write The Docs community
- Address: https://www.meetup.com/Write-The-Docs-Seattle

ALA Library Privacy Guidelines Resource and Checklist Working Group   October 2016
- Researched and drafted checklist and resource list to accompany the ALA Library Privacy Guidelines for Library Websites, OPACs, and Discovery Services

#mashcat Round 2   March 2015 - 2018

- Co-revived international group dedicated to break down the barriers that prevent collaboration between those who create metadata and those who create the technology that uses metadata
- Address: http://www.mashcat.info/

#libtechwomen   January 2013 - 2018
- Co-organized informal international group for women in or interested in technology in the library field, including providing support and training opportunities
- Address: http://libtechwomen.org

Code4libcon Documentation Project   2015
- Initiated and coordinated projects for addressing critical issues surrounding code4lib conference planning documentation
- Address (includes links to project documents): https://groups.google.com/forum/?hl=en#!forum/code4libcondocs

Islandora Documentation Interest Group   June 2014 - November 2015
- Assist in creating and maintaining user documentation for the open source Islandora project, including reviewing release documentation and assessing documentation usability for different audiences
- Address: https://github.com/Islandora/Islandora-Documentation-Interest-Group

Journal of Library Metadata – Peer reviewer   January 2014 - 2015
- Reviewed submissions to journal under blind peer review structure

LibCatCode   January 2012 - 2015
- Created and administered Q&A website designed to facilitate discussion on issues surrounding coding and library metadata
- Address: http://www.libcatcode.net

CatCode/LibCodeYear   January 2012 - 2015
- Co-organized informal international group of librarians/library staff interested in learning programming languages and their use in a library setting
- Address: http://catcode.pbworks.com

ACRL TechConnect   2012
- Composed and published regularly scheduled blog posts about various library technology topics
- Link to recent authored posts: http://acrl.ala.org/techconnect/?author=4

Service – Conferences

Code4Lib Conference Planning   2010 – 2021 Conference
- (2017 – 2018) Co-organized Duty Officers, a point of contact for conference attendees for any questions and concerns regarding the Code of Conduct
- (2010 – 2021) Organized social events, including dinner for newcomers to the code4lib community in order to meet veteran members as well as other newcomers
- (2011 - 2018) Served as MC for morning sessions
- (2012) Served on Scholarship Committee

LITA Forum   2018 Conference
- Conference UX committee chair

WriteTheDocs   2016 - 2018 Conference
- (2016 - 2018) Volunteer Coordinator
- (2016 - 2017) Talk proposal reviewer

Ohio Valley Group of Technical Services Librarians Conference Planning Committee   2011 Conference
- Planning Committee Chair
- Organized and managed overall planning activities for a day and a half long conference targeted towards 140 Technical Services staff within Indiana, Kentucky, and Ohio

Eastern Great Lakes – Innovative Users Group Conference Planning Committee   2009 - 2010 Conference
- Evaluation Committee member
- Created and distributed conference evaluation form, analyzed and reported on data

Service – Grinnell College

Early Career Faculty Group   2014 - 2015
- Co-coordinator, serve as representative of ECF in campus meetings and discussions
- Coordinate events about topics relevant to issues and needs of pre-tenured, term, and non-tenured regular faculty

Grinnell Prize Advisory Committee (appointed)   2013 - 2015
- Campus-wide membership, one of three faculty representatives
- Advise Prize Coordinator and College President on matters pertaining to the administration of the Grinnell Prize program

Academic Technology Development Team (appointed)   August 2011 – November 2015
- Interdepartmental membership, one of two library representatives
- Assist in planning and development of Islandora institutional repository

Academic Resources Centers   August 2011 – November 2015
- Interdepartmental membership, all librarians are members
- Discuss and plan collaborations and workshops among departments and centers who provide teaching, advising, and research support on campus

Pioneer One Card Committee (appointed)   August 2011 – November 2015
- Interdepartmental membership, one of two library representatives
- Review and discuss various topics and issues relating to campus card, including identification, privacy, and use

Grinnell Prize Reviewer   2011 - 2013
- Reviewed and rated a selection of first round nominations to the Grinnell Prize

Service – Miami University

iPad Lending Task Force   April 2011 – June 2011
- Researched iPad/eReader lending policies in other university and college libraries to shape circulation policies at MU
- Investigated various free and paid educational, news, and ebook iPad apps for installation for all lendable iPads

Data Analysis Task Force (appointed)   August 2009 – June 2011
- Interdepartmental membership, Technical Services representative
- Compiled and reported statistics for parts of ACRL Annual Survey
- Assisted in revising report on results from LibQUAL +® Lite survey in fall 2009

MU Libraries International Student Videos Working Group   January 2009 – June 2011
- Created library tutorial and orientation videos in the native languages of most of the international students at Miami University
- Co-composed successful campus technology grant proposal to fund additional videos

MU Libraries LibStats Working Group (appointed)   January 2009 – May 2009
- Interdepartmental membership, Technical Services representative
- Researched LibStats product to determine appropriateness for MU statistical needs

Service – OhioLINK

Technical Services Training Needs Assessment Working Group   December 2009 – June 2010
- One of three members surveying the training needs of OhioLINK technical services members
- Created survey, collected, and analyzed survey data
- Reported results and training recommendations to OhioLINK and OhioNET

Database Management and Standards Committee   June 2009 – June 2011
- Create and maintain cataloging quality standards, policy, and procedures for the OhioLINK Central Catalog
- Miami University Libraries representative

Depository De-duplication Working Group   February 2009 – 2010
- One out of five group members charged with determining ways to de-duplicate state's five regional depositories

Service – UW-Madison

UW-Madison SLIS New Student Orientation Committee   May 2007 – August 2007
- Helped plan events and schedule for new student orientation
- Served as mentor to new students interested in academic libraries for orientation

UW-Madison SLIS Print Culture Society   May 2007 – May 2008
- Helped found Society with other interested students
- Co-planned week long Europe trip for seven group members

UW-Madison SLIS Curriculum Committee   August 2006 – May 2008
- One of two Master's student representatives
- Provided input and feedback on proposals for restructuring core curriculum

Professional Organization Memberships

American Library Association   2017 - Present
Iowa Innovative Users Group   2013 – 2015
- Vice Chair/Chair Elect – 2013/14
- Chair – 2014/15

Iowa Library Association   2012 – 2015
Ohio Valley Group of Technical Services Librarians   2008 – 2011
- Vice Chair/Chair Elect – 2010/11
- Secretary – 2009/10

Academic Library Association of Ohio   2008 – 2011
Wisconsin Association of Academic Librarians   2006 – 2008
Wisconsin Library Association   2006 – 2008

Other Professional Training

Series Authority Records Training   July 17-19, 2007
- Library of Congress training on creation of series authority records

OTHER PROFESSIONAL ACTIVITIES

Digital Content Reuse Assessment Framework Toolkit (D-CRAFT) project   2021
- Invited data privacy expert for revision of *Ethical Considerations and Guidelines for the Assessment of Use and Reuse of Digital Content*

InfoPeople   2021
- Created and taught four week online course on library data privacy basics

ALA Privacy Field Guides   2020 – 2021
- Invited writer for Data Lifecycle Guide and co-writer for Vendors and Privacy Guide

Library Freedom Institute   2019 – 2020
- Guest lecturer

Library Values and Privacy Summit   3 - 4 May 2018
- Invited Spark presentation discussion lead and participant

National Web Privacy Forum   12 - 14 September 2018
- Invited participant

AWARDS AND HONORS

*Library Journal Mover and Shaker   2019

*Voluntarily returned to Library Journal in 2020 due to the journal's decision to give the Library of the Year award to a library that willfully endangered transgender and non-binary library staff and patrons