

EDUCATION

University of Wisconsin – Madison

M.A. Library and Information Studies

September 2006 – May 2008

University of Wisconsin – Eau Claire

B.A. Comparative Studies in Religion

- Graduated Magna Cum Laude

September 2001 – May 2005

University of Wisconsin – Platteville, Study Abroad Program

St. Mary's College, London, UK

September 2003 – May 2004

EMPLOYMENT EXPERIENCE

Miami University – Technical Services Department

Oxford, OH

Bibliographic Systems Librarian (Assistant Librarian)

July 2008 – Present

- Created and maintained applications and programs used to automate departmental workflows
- Assisted in maintenance of and addressed issues with Innovative Interfaces Inc.'s Millennium integrated library system
- Analyzed departmental workflows and policies with staff members, determining areas for improvement in efficiency and quality
- Supervised database maintenance activities
- Collaborated with Digital Initiatives Department in exploring emerging technologies and standards for metadata creation, storage, and dissemination
- Assisted in usability testing for and troubleshooting of locally developed Open Source OPAC MULTifacet
- Implemented new technologies to improve intra- and interdepartmental communication and services and provided training to staff members for said technologies
- Supervised two full time classified employees and facilitated over a three classified employee cataloging team
- Cataloged library materials (original and complex copy cataloging)
- Collected, analyzed, and reported on departmental statistics

UW-Madison – School of Library and Information Studies Laboratory Library

Madison, WI

Public Services Project Assistant

January 2008 – May 2008

- Coordinated electronic and print reserves for Library and Information Studies department
- Coordinated ILL for Laboratory Library using OCLC's FirstSearch
- Maintained library web site and created new content sections
- Cataloged library materials (original and copy cataloging)
- Continued performing Information Service Assistant duties in addition to above duties

Information Service Assistant

August 2006 – January 2008

- Participated in various library operations, including collection management, instruction, ILL, electronic reserves, circulation, and web content creation
- Provided reference and research assistance to library patrons
- Created, updated, and organized work documentation and training materials
- Participated in search committees for hiring and helped train new employees
- Created and implemented plan reducing severe congestion in general collection
- Planned and taught workshops on various topics and technologies
- Oversaw Zine collection

UnitedHealth Group – Ovation

Eau Claire, WI

Claims Associate

August 2005 – August 2006

- Processed Medicare claims in an efficient manner in a rapidly changing environment
 - ◆ Consistently met/exceeded monthly production and quality standards
- Improved claim processing procedures to increase processing accuracy and production
 - ◆ Participated in Macros committee, created macros to increase processing accuracy and production
- Investigated and resolved escalated claims and issues
- Mentored new employees to ease transition from training to full production

UW-Eau Claire – McIntyre Library

Eau Claire, WI

*Library Assistant – Multiple Positions**Stacks*

October 2002 – August 2003, May 2004 – August 2005

- Assisted in collection maintenance: weeding, mending, shifting, shelf reading, shelving
- Trained new stacks employees in shelving and shelf reading
- Assisted library patrons in finding materials

Periodicals – Technical Services

May 2003 – August 2003, May 2004 – May 2005

- Sorted and processed periodicals using Ex Libris's Voyager integrated library system
- Assisted Technical Services Librarian in monthly periodicals reports, journal cancellations, and bindery processing and shipments
- Trained new employees in office procedures and Voyager
- Performed general office duties

PRACTICUM/CLASS PROJECT EXPERIENCE**Information Architecture (LIS 861)**

Madison, WI

Class project

September 2007 – December 2007

- Redesigned webpage for a local community theater company in Madison, WI
 - ◆ Conducted content analysis, heuristic evaluation, and task analysis on existing website
 - ◆ Created personas, scenarios, and usability goals to help design website navigation, organization, and function
 - ◆ Hand-coded website with valid XHTML and CSS and within Section 508 requirements
 - ◆ Conducted usability testing on redesigned website

Digital Libraries (LIS 879)

Madison, WI

Class project

September 2007 – December 2007

- Digitized photos from UW-Madison SLIS yearbooks
 - ◆ Created Dublin Core metadata for photos, using a modified local subject scheme based loosely on LCSH
 - ◆ Updated metadata guidelines for the SLIS yearbook digital library project
 - ◆ Uploaded and managed photos in CONTENTdm

Silver Buckle Press

Madison, WI

Practicum Cataloger

September 2007 – December 2007

- Cataloged “medium rare” materials in the Silver Buckle Press collection
 - ◆ Original and copy cataloging, along with error correction of OCLC records
- Created and organized training materials for cataloging project

TECHNICAL AND PROFESSIONAL SKILLS**Cataloging Knowledge**

AACR2r, Dublin Core, DDC, FRBR, LCC, LCRI, LCSH, Linked Data, MARC21, RDA, RDF (basic)

Library Software and Integrated Library Systems

Cataloger's Desktop, Classification Web, CONTENTdm, INNOPAC (III), Millennium (III), OCLC Connexion, OCLC FirstSearch, RDA Toolkit, Voyager (Ex Libris)

Automation Software and Languages

AutoIt, Keyboard Express, Macro Express, MarcEdit, OCLC Macro Language, Sikuli

Programming and Web Languages

CSS, Expect, HTML, PHP, Python (basic), SQL, XHTML, XML, XSLT

General Software and Applications

Blackboard, Camtasia, Desire2Learn, Dreamweaver, Drupal, Filezilla, GIMP, Google Docs, Jing, Kronos, LibGuides, meebo, Microsoft Office 2003/2007, MySQL (Command Line, Query Browser), OpenCalais, Open Office, phpMyAdmin, Pidgin, Photoshop, planetplanet, PuTTY, RefWorks, Wink

Web 2.0/Social Media

Blogger, Facebook, Flickr, LibraryThing, LinkedIn, MediaWiki, PBWorks, RSS, Second Life, Slideshare, Twitter, Wordpress, YouTube

Library Databases

EBSCOhost, JSTOR, Proquest, Wilson Web

Operating Systems

Windows XP/2007, Mac OS 9/X, eeebuntu 3.0, Linux (Debian), Android 2.1/2.2

PUBLICATIONS AND PRESENTATIONS**Publications (Peer-Reviewed)**

Yoose, Becky. (2011). "Wiki adoption and use in academic library technical services: An exploratory study." *Technical Services Quarterly* 28(2): 132-159.

Yoose, Becky. (2010). "When the new application smell is gone: Traditional intranet best practices and existing Web 2.0 infrastructures." *Journal of Web Librarianship* 4(2/3): 161-175.

Publications (Editor-Reviewed)

Yoose, Becky. (manuscript in process). Technology anxiety in academic professional and paraprofessional library staff. In Leanne VandeCreek, Lynn Gullickson, and H. Stephen Wright (Eds.), *The Psychology of Librarianship (working title)*. Scarecrow Press.

Yoose, Becky. (2010). "AutoIt for Technical Services workflow." *TechKNOW* 16(2): 1-5. (Editor-invited)

Yoose, Becky. (2010). "From student employee to Librarian." *Off the Shelf* 71: 9. (Editor-invited)

Presentations (Peer-Reviewed)

Yoose, Becky, and Jennifer Bazeley. (2011 March 16). "Taming the communication beast: Using LibGuides for intra-library communication." Library Technology Conference. St. Paul, MN.

- Yoose, Becky, and Jody Perkins. (2011 March 17). "Using Open Source Tools to Improve Access to Oral History Collections." Library Technology Conference. St. Paul, MN.
- Yoose, Becky. (2010 October 29). "The Public Side of Technical Services." Academic Library Association of Ohio Annual Conference. Columbus, OH.
- Gibson, Katie, Lindsay Miller, Elias Tzoc and Becky Yoose (not present). (2010 October 21). "Welcome to Miami University: Primary Language Library Instruction." Association of American Colleges and Universities Diversity and Learning Conference, Houston, TX. Poster Session.
- Yoose, Becky, Barry J. Gray, and Christine L. Troutman. (2010 May 20). "Pack Light: Changes in Technical Services Staffing & Workflow." Ohio Valley Group of Technical Services Librarians Annual Conference. Morehead, KY.
- Yoose, Becky, Mark Michalski, and June Rayner. (2010 April 20). "Using AutoIt for Millennium Task Automation." Innovative Users Group Annual Conference. Chicago, IL.
- Yoose, Becky. (2009 October 30). "Technical Services Tools Redux." Academic Library Association of Ohio Annual Conference. Wilmington, OH.
- Yoose, Becky. (2009 September 25). "AutoIt for the rest of us." Eastern Great Lakes – Innovative Users Group Annual Conference. Akron, OH.
- Yoose, Becky, Jason Paul Michel, and Kwabena Sekyere. (2009 May 7). "Is Our Data Being Put to Good Use? Usability Testing and Open Source Catalogs." Ohio Valley Group of Technical Services Librarians Annual Conference. Indianapolis, IN.
- Yoose, Becky. (2009 April 24). "'But I'm Not a Techie!' Painless Technical Tools for Technical Services." Wisconsin Association of Academic Librarians Annual Conference. Green Lake, WI.

Presentations (Other)

- Yoose, Becky. (2009 February 25). "AutoIt For Fun and Profit. (Lightning Talk)" Code4Lib Conference. Providence, RI.

PROFESSIONAL SERVICE AND ACTIVITIES

Service – Miami University

- MU Librarian Professional Development Initiative* December 2009 – Present
- Co-founded group for Miami University Librarians to foster a collaborative research environment as well as provide a support network for researching questions and issues
- Data Analysis Task Force (appointed)* August 2009 – Present
- Interdepartmental membership, Technical Services representative
 - Compiled and reported statistics for parts of ACRL Annual Survey
 - Assisted in revising report on results from LibQUAL +[®] Lite survey in fall 2009
- Electronic Resources/Serials Librarian Search Committee (appointed)* Summer 2009
- Search committee chair
 - Oversaw search committee activities and interviews, resulting in hiring new ER/S Librarian out of 50+ candidates

MU Libraries International Student Videos Working Group January 2009 – Present

- Created library tutorial and orientation videos in the native languages of most of the international students at Miami University
- Co-composed successful campus technology grant proposal to fund additional videos

MU Libraries LibStats Working Group (appointed) January 2009 – May 2009

- Interdepartmental membership, Technical Services representative
- Researched LibStats product to determine appropriateness for MU statistical needs

MU Libraries Outreach Cluster (appointed) July 2008 – June 2009

- Organized events to promote the libraries to the university community, such as New Faculty Orientation, International Student Orientation, and the Summer Freshman Orientation Resource Fair

Service – OhioLINK

Technical Services Training Needs Assessment Working Group December 2009 – June 2010

- One of three members surveying the training needs of OhioLINK technical services members
- Created survey, collected, and analyzed survey data
- Reported results and training recommendations to OhioLINK and OhioNET

Database Management and Standards Committee June 2009 – Present

- Create and maintain cataloging quality standards, policy, and procedures for the OhioLINK Central Catalog
- Miami University Libraries representative

Depository De-duplication Working Group February 2009 – 2010

- One out of five group members charged with determining ways to de-duplicate state's five regional depositories

Service – Conferences

Ohio Valley Group of Technical Services Librarians Conference Planning Committee 2011 Conference

- Planning Committee Chair
- Organize and manage overall planning activities for a day and a half long conference targeted towards 140 Technical Services staff within Indiana, Kentucky, and Ohio

Code4Lib Conference Planning 2010 - 2011 Conference

- Organized dinner for newcomers to the code4lib community in order to meet veteran members as well as other newcomers
- (2011) Will serve as MC for Wednesday morning session

Eastern Great Lakes – Innovative Users Group Conference Planning Committee 2009 - 2010 Conference

- Evaluation Committee member
- Created and distributed conference evaluation form, analyzed and reported on data

Service – UW-Madison

WLA New Member Round Table December 2007 – December 2008

- Helped with research and recruiting WLA members to resurrect New Member Round Table

SLIS-LITA Student Group August 2007 – May 2008

- Maintained and moderated group News Feed/Blog

- UW-Madison SLIS New Student Orientation Committee* May 2007 – August 2007
- Helped plan events and schedule for new student orientation
 - Served as mentor to new students interested in academic libraries for orientation
- UW-Madison SLIS Print Culture Society* May 2007 – May 2008
- Helped found Society with other interested students
 - Co-planned week long Europe trip for seven group members
- UW-Madison SLIS Curriculum Committee* August 2006 – May 2008
- One of two Master's student representatives
 - Provided input and feedback on proposals for restructuring core curriculum

Professional Organization Memberships

- Ohio Valley Group of Technical Services Librarians 2008 – present
- Vice Chair/Chair Elect – 2010/11
 - Secretary – 2009/10
- Academic Library Association of Ohio 2008 – present
- Wisconsin Association of Academic Librarians 2006 – 2008
- Wisconsin Library Association 2006 – 2008

Other Professional Training

- Series Authority Records Training* July 17-19, 2007
- Library of Congress training on creation of series authority records

AWARDS AND HONORS

Beta Beta Epsilon Chapter of Beta Phi Mu

Outstanding Student Scholar, 2008

CURRENT RESEARCH AND RESEARCH INTERESTS

Current Research

Surviving Mandated IT Projects Successfully
Technology Anxiety in Academic Library Staff

LIS Research Interests

Technology use (and non-use) in libraries
Technology planning, implementation, and evaluation practices in libraries
Culture of the Library Catalog